

WelComm: Communication Skills for Integration of Migrants Erasmus+ Programme 2014

TEMPLATE FOR SELECTION OF GOOD PRACTICES

Selection criteria:	<p>The proposed example should correspond to <u>ALL</u> listed criteria:</p> <ul style="list-style-type: none"> x Effective and successful: A “good practice” has proven its strategic relevance as the most effective way in achieving a specific objective; it has been successfully adopted and has had a positive impact on individuals and/or communities. x Replicable and adaptable: A “good practice” should have the potential for replication and should therefore be adaptable to similar objectives in varying situations. x Information availability: There is enough information provided for the good practice (approach, methodology, materials etc.) so that it is possible to replicate it in a new situation; the provided web-links are working and the contact information is up-to-date
Category:	<ul style="list-style-type: none"> <input type="checkbox"/> Practices for social integration of migrants through cultural and language skills <input type="checkbox"/> Practices for language education of young children x Practices for language education of migrants <input type="checkbox"/> Practices for intergenerational learning (children and parents) <input type="checkbox"/> Other:

PROMOTER OF THE INITIATIVE:	
Name of organization / individual	Take Care Project team / partners coming from 8 EU countries: Bulgaria, Cyprus, Germany, Lithuania, Netherlands, Portugal, Romania and Spain
Country	8 EU countries
Website	www.takecareproject.eu
Contacts	info@takecareproject.eu / pl@pressureline.nl

DETAILS OF THE INITIATIVE:

Title	Take Care Project: Healthcare Language Guide for Migrants
Year(s)	2012-2014
Target language(s)	Bulgarian, Dutch, German, Greek, Lithuanian, Portuguese, Romanian, Spanish
Target group(s)	Migrants and healthcare providers
Website of the initiative	www.takecareproject.eu
Description (max 200 words)	Take Care project helps migrants improve their knowledge about health matters in host country language, makes health care more accessible for migrants and improves their integration. During the project a European wide network of associated partners such as migrant communities, (volunteer) organizations supporting the integration and welfare of migrants, adult educational institutes, health care providers is created in order to facilitate them with innovative learning materials and methods and motivate them to exploit further the project products approaching migrants as final beneficiaries.
Methodology (max 150 words)	<ul style="list-style-type: none"> • Developing and producing of the Healthcare Language Guide for Migrants (paper-based and digital versions) based on the results of a needs and experiences survey conducted among the target groups • Methods for giving training workshops and language courses to migrants using the Healthcare Language Guide for Migrants.
Products / Outcomes (add rows if necessary)	<p>Type of product:</p> <p><input checked="" type="checkbox"/> Paper-based material</p> <p><input checked="" type="checkbox"/> Online resource</p> <p><input type="checkbox"/> Video clips / Films</p> <p><input checked="" type="checkbox"/> Course / Training</p> <p><input checked="" type="checkbox"/> Mobile application</p> <p><input type="checkbox"/> Other _____</p> <p>Brief description of the product / outcome / method:</p> <p>The main project product is a Healthcare Language Guide for Migrants containing: a language learning phrase book (in Bulgarian, Dutch, English, German, Greek, Lithuanian, Portuguese, Romanian and Spanish), an interactive iBook, a glossary in 17 languages, necessary information on the national health care system in each partner country and a basic language emergency kit for healthcare providers. The developed materials are used for trainings for organizations and institutions responsible for the integration of migrants and also for holding of short language courses for migrants. All materials are available on the project website.</p>
Impact on target groups / Transferability	Take Care Project contributes to the integration of migrants and makes a change in their basic knowledge of language and health care facilities of the host country. By providing effective language tools it improves

potential	migrants' communication skills and competences on healthcare matters. On the other hand healthcare providers learn more about migrants' cultural backgrounds which improves the intercultural communication. The final project products are further disseminated through a wide network of associated partners and can be used by new target groups such as foreign students, business people, temporary workers and their family members working and living in the hosting country, etc.
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